

May 16, 2025

Dealing With Difficult People Pt 2

Philippians 2:3-4

Edward Church

**The
“Don’ts”**



How Many Know People Who... ...Remind You of This?



We All Have Them...

...in Our

- Past**
- Present**
- Future**

Can't Always Avoid...

..but Can Learn How to Handle



- All of Us Can Be Grumpy & Difficult to Deal With
- From Time to Time We Will...
...Encounter Folks Who Behave in the Same Way, or Worse
- When You to Deal With Difficult People (And You Will)...
...The Following Tips Should Help:

Don't mistake this fake smile
and professional body
language.

I'd punch you in the throat
if I knew I wouldn't lose my
job.



Don't mistake
and profess
language.
I'd punch you
if I knew I
job.

Realize

Difficult People Are a Part of Life

You Can't Always Avoid them

If You Don't Deal w- Them Correctly

They Will Sap Your Energy

Weigh You Down

But Dealt With Correctly

Both Will Be Bettered

Check Self - Don't Be the One Being Difficult

it's me, hi
im the problem
it's me.

Check Self - Don't Be the One Being Difficult

Don't Try to Change the Other Person

it's me, hi
im the problem

Philippians 2:3-4

Let nothing be done through selfish ambition or conceit, but in lowliness of mind let each esteem others better than himself. 4 Let each of you look out not only for his own interests, but also for the interests of others.

SHOWING KINDNESS TO

**Lectures Can Turn Into Nagging; Building Walls Instead of Bridges
Since Nagging Usually Creates More Problems Than It Solves...
...Save Your Breath.**

Prov 15:1, A soft answer turns away wrath, But a harsh word stirs up anger.

Prov 21:9, Better to dwell in a corner of a housetop, Than in a house shared with a contentious woman (or man)

Don't Lecture

Do you recognize these people?



The Know-It-Alls

They're arrogant and usually have an opinion on every issue. When they're wrong, they get defensive.



The Passives

These people never offer ideas or let you know where they stand.



The Dictators

They bully and intimidate. They're constantly demanding and brutally critical.



The "Yes" People

They agree to any commitment, yet rarely deliver. You can't trust them to follow through.



The "No" People

They are quick to point out why something won't work. What's worse, they're inflexible.



The Gripers

Is anything ever right with them? They prefer complaining to finding solutions.

Of course you recognize them. They're the people you work with, sell to, depend on, live with. Learn to deal with them quickly and confidently at *Dealing with Difficult People*.

Do Not Protect Them from Consequences?

When You Protect Other People From Their Consequences...

- You're Doing Them A Diservice
- You're Becoming An Enabler.

Most People Don't Learn New Behaviors Until...
...The Old Behaviors Stop Working,

The Know- "It-Alls"	The Passives	The Dictators	The "Yes" People	The "No" People	The Gripers
They're arrogant and usually have an opinion on every issue. When they're wrong, they get defensive.	These people never offer ideas or let you know where they stand.	They bully and intimidate. They're constantly demanding and brutally critical.	They agree to any commitment, yet rarely deliver. You can't trust them to follow through.	They are quick to point out why something won't work. What's worse, they're inflexible.	Is anything ever right with them? They prefer complaining to finding solutions.

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Hebrews 12:5-6

5 And you have forgotten the exhortation which speaks to you as to sons: "My son, do not despise the chastening of the LORD, Nor be discouraged when you are rebuked by Him; 6 For whom the LORD loves He chastens, And scourges every son whom He receives."

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Recognize when you're dealing
with a high drama person so you
don't get caught up in their show.

Quotes & Thoughts



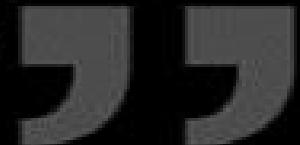
~ Thema Davis ~

**Two Wrongs Don't Make a Right...
...But Three Lefts Make a Right Turn**

Don't Allow Yourself to Become Caught Up in the Other Person's Emotional Outbursts

Recognize when you're dealing with a high drama person so you don't get caught up in their show.

Quotes & Thoughts



~ Thema Davis ~

**Two Wrongs Don't Make a Right...
...But Three Lefts Make a Right Turn**

Don't Allow Yourself to Become Caught Up in the Other Person's Emotional Outbursts

~~Recognize when you're dealing with an angry person so you don't get caught up in their show.~~

If Someone is Ranting, or Worse, You Have the Right to Get Up/ Leave.

Remember:

- Emotions are Highly Contagious, You Could Become Angry, Too.
- Make the Conscious Effort to Remain Calm (Proverbs 22:24, 25)

24 Make no friendship with an angry man, And with a furious man do not go,

25 Lest you learn his ways And set a snare for your soul.

Two Wrongs Don't Make a Right...

...But Three Lefts Make a Right Turn

Working with people is
difficult, but not impossible.

Peter F. Drucker

Note to self...

Today, so I can have peace, I will pray for the difficult people and situations I am dealing with. I will not repeatedly re-hash everything in my head. I may have to pray 50 times, but that is better time spent, and more productive, than just dwelling on something.

BE STRONGER
THAN
YOUR
STRONGEST
EXCUSE