

May 16, 2025

Edward Church

# Dealing With Difficult People Pt 2

Philippians 2:3-4

**The  
“Don’ts”**



A hand is shown reaching out from the bottom left, with fingers slightly spread, touching a green chalkboard. The chalkboard has a wooden frame and shows some faint, diagonal chalk lines. The background is a solid green color.

# How Many Know People Who... ...Remind You of This?

**We All Have Them...**

**...in Our**

- **Past**
- **Present**
- **Future**

**Can't Always Avoid...**

**..but Can Learn How to Handle**





- All of Us Can Be Grumpy & Difficult to Deal With
- From Time to Time We Will...  
...Encounter Folks Who Behave in the Same Way, or Worse
- When You to Deal With Difficult People (And You Will)...  
...The Following Tips Should Help:

Don't mistake this fake smile  
and professional body  
language.

I'd punch you in the throat  
if I knew I wouldn't lose my  
job.





Don't mistake this fake smile  
and professional body  
language.  
I'd punch you in the nose  
if I knew I wouldn't lose my  
job.

**Realize**  
**Difficult People Are a Part of Life**  
**You Can't Always Avoid them**  
**If You Don't Deal w- Them Correctly**  
**They Will Sap Your Energy**  
**Weigh You Down**  
**But Dealt With Correctly**  
**Both Will Be Bettered**

**Check Self - Don't Be the One Being Difficult**

**it's me, hi**  
*in the problem*  
**it's me.**

**Check Self - Don't Be the One Being Difficult**  
**Don't Try to Change the Other Person**

**it's me, hi**  
*in the problem*

**Philippians 2:3-4**

*Let nothing be done through selfish ambition or conceit, but in lowliness of mind let each esteem others better than himself. 4 Let each of you look out not only for his own interests, but also for the interests of others.*



# SHOWING KINDNESS TO

**Lectures Can Turn Into Nagging; Building Walls Instead of Bridges  
Since Nagging Usually Creates More Problems Than It Solves...  
...Save Your Breath.**

**Prov 15:1**, *A soft answer turns away wrath, But a harsh word stirs up anger.*

**Prov 21:9**, *Better to dwell in a corner of a housetop, Than in a house shared with a contentious woman (or man)*

**Don't Lecture**



# Do you recognize these people?



## **The Know-It-Alls**

They're arrogant and usually have an opinion on every issue. When they're wrong, they get defensive.



## **The Passives**

These people never offer ideas or let you know where they stand.



## **The Dictators**

They bully and intimidate. They're constantly demanding and brutally critical.



## **The "Yes" People**

They agree to any commitment, yet rarely deliver. You can't trust them to follow through.



## **The "No" People**

They are quick to point out why something won't work. What's worse, they're inflexible.



## **The Gripers**

Is anything ever right with them? They prefer complaining to finding solutions.

**Of course you recognize them. They're the people you work with, sell to, depend on, live with. Learn to deal with them quickly and confidently at *Dealing with Difficult People*.**



# Do Not Protect Them from Consequences?

**When You Protect Other People From Their Consequences...**

- You're Doing Them A Diservice
- You're Becoming An Enabler.

**Most People Don't Learn New Behaviors Until...  
...The Old Behaviors Stop Working,**

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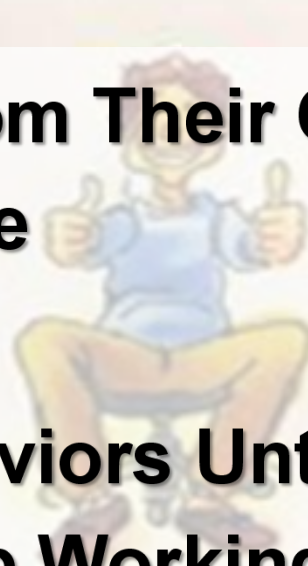
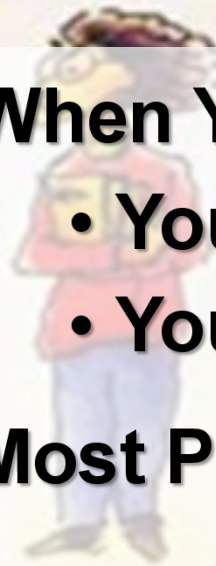
**...The Old Behaviors Stop Working,**

**Hebrews 12:5-6**

*5 And you have forgotten the exhortation which speaks to you as to sons: "My son, do not despise the chastening of the LORD, Nor be discouraged when you are rebuked by Him; 6 For whom the LORD loves He chastens, And scourges every son whom He receives."*

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The Know-

The  
Assessives

The  
Dictators

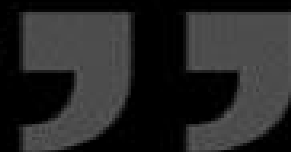
The "Yes"  
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The "No"  
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Recognize when you're dealing  
with a high drama person so you  
don't get caught up in their show.

Quotes & Thoughts



~ Thema Davis ~

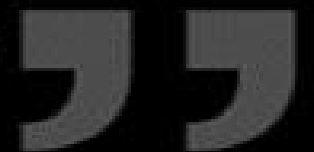
**Two Wrongs Don't Make a Right...**  
**...But Three Lefts Make a Right Turn**



# **Don't Allow Yourself to Become Caught Up in the Other Person's Emotional Outbursts**

Recognize when you're dealing with a high drama person so you don't get caught up in their show.

Quotes & Thoughts



~ Thema Davis ~

**Two Wrongs Don't Make a Right...**

**...But Three Lefts Make a Right Turn**

# **Don't Allow Yourself to Become Caught Up in the Other Person's Emotional Outbursts**

**Recognize when you're dealing**

**If Someone is Ranting, or Worse, You Have the Right to Get Up/ Leave.**

**Remember:**

- **Emotions are Highly Contagious, You Could Become Angry, Too.**
- **Make the Conscious Effort to Remain Calm (Proverbs 22:24, 25)**

*24 Make no friendship with an angry man, And with a furious man do not go,  
25 Lest you learn his ways And set a snare for your soul.*

## **Two Wrongs Don't Make a Right...**

## **...But Three Lefts Make a Right Turn**



**Working with people is  
difficult, but not impossible.**

Peter F. Drucker



Note to self...

Today, so I can have peace, I will pray for the difficult people and situations I am dealing with. I will not repeatedly re-hash everything in my head. I may have to pray 50 times, but that is better time spent, and more productive, than just dwelling on something.





**BE STRONGER  
THAN  
YOUR  
STRONGEST  
EXCUSE**